

VIA ROAD TRIP

The Quarterly Newsletter from 



In This Issue

VIA Trailways President, Curtis Riggs, addresses the company's response to COVID-19

One of the biggest disappointments of the pandemic lock down of 2020 - and there are many- has to be the eagerly awaited vacations and getaways that millions of Americans have been forced to postpone or cancel as travel and tourism shut down to slow the spread of COVID-19. As travelers ourselves, we understand the frustrations and worries this new life brings. You won't find a team more dedicated to ensuring your health and safety during your entire trip. We're happy to say that we have always had top-rate customer service and it's why thousands of passengers trust us every single year. You can be assured that your travel with VIA Trailways remains safe because we've implemented new procedures for traveling in 2021 and onwards.

Our dedicated support staff is always here to answer any questions you might have about our services and safety protocols and can provide you with a quote today for your upcoming travel.

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A Message from Curtis Riggs

President, VIA Trailways

Our Response to COVID-19

To Our Valued Customers,

There is no higher priority to our entire VIA Trailways family than the safety and health of our customers and employees. We are closely following the updates from the medical professionals and government agencies on the COVID-19 virus and we are taking precautionary measures as a company.

We want you to feel confident when traveling with VIA. As a result, we have enhanced some of our cleaning procedures in accordance with CDC guidelines, to include sanitizing/disinfecting all areas of our buses and high-touch areas in our facilities. We've added MERV-8 antimicrobial and antibacterial filters in each of our coaches for cleaner, safer air. Additionally, we supply hand sanitizer on board buses for guest use in restrooms, in every driver compartment and throughout our offices. Memos encouraging guests and employees to follow protocols that prevent the spread of the virus have been posted in buses and in all of our establishments. Multiple information sessions are being conducted for employees to address any issues or concerns. VIA will continue to monitor the areas that our buses visit and comply with directives given by authorities.

If you have already canceled or need to cancel a VIA trip due to the COVID-19 situation, we are happy to reschedule your excursion for a future date and will honor your current pricing contingent on availability and itinerary. If you are unable to reschedule, VIA has elected to not implement the normal cancellation fees, since we understand that this situation is out of your control. This challenge will certainly pass, and when it does, VIA stands ready to assist you with your transportation needs.

We sincerely appreciate your business and look forward to another opportunity to serve you.

Curtis Riggs

President, VIA Trailways

Let VIA Trailways help with your trip planning!

We offer charter buses to and from hotels to popular destinations such as theme parks, casinos, national parks, and airports. The benefits of traveling with VIA Trailways:

- ❖ You don't worry about having to find a spot to park your car or paying to park in an expensive garage.
- ❖ We are a more affordable option, saving you money on gas and regular wear-and-tear on your car.
- ❖ When traveling with VIA you'll be able to relax in one of our comfortable and secure charter buses.
- ❖ We can transport groups of any size! Choose from our charter buses of four different sizes so that your friends and family can all travel together.

Airport Trips
Hotel Transportation
Day Trips
School Trips
Special Events
Group Tours
Sporting Events
Corporate Events

Choose the bus that works best for your group: mini buses that seat 19-26 passengers, or coach buses that seat 42-54 passengers.

**Your Trip,
Your Choice**



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